

## **Terms & conditions for Class Enrolments**

### **Payments/ Fees**

Fees are paid online with registration. Enrolments after commencement of term group classes and squads are **due by the beginning of week 1**. If you are unable to make payments online, you may also pay in the pro-shop, credit card over the phone, or via direct transfer to account name InStyle Tennis; bsb 066 157 acc no 1024 4473 (ref student name). **No refunds are given**; however credit notes may be granted for certain circumstances (moving interstate, serious long-term illness etc). Private lessons are paid on the day, or as arranged by the coach.

If you are enrolling siblings, the second & third child is eligible for a 10% discount. Please contact us to obtain your credit coupon to use when enrolling your 2<sup>nd</sup> or 3<sup>rd</sup> child.

Holiday Clinic or Group Class fees cannot be substituted for private lessons.

### **Re-enrolment for following term**

Current participants enrolled in InStyle Tennis lessons are given priority for the next term. However, to confirm the enrolment, payment must be made by the due date. If you do not wish to continue lessons, please let us know as soon as possible.

PLEASE NOTE: If payment is not received by the due date, your place in the program may be lost. If you have difficulty with payment, then please contact us to discuss.

### **Class Placement**

When enrolling online, please select the class you prefer from the registration timetable. Your enrolment will be accepted unless the class has reached capacity, in which case it will not accept your registration- however we will do our best to ensure another suitable option. InStyle Tennis may recommend moving students to a different class when required/ appropriate. Please do not enrol your child into a development squad if they are unable to rally. The Hot Shots FUNdamentals program (mini stars, super stars, champs & legends) is the appropriate program for beginner-advanced beginner players

### **Make Up Sessions**

It is important to us that you have every opportunity to get your 8 classes in that you have paid for, however this must be done within the current school term. If you are unable to make a class it is important you notify us, and notify us when you intend to come to a makeup class within that school term. However fees or classes cannot be transferred across terms unless special circumstances arise. Missed classes without notice or valid reason cannot be substituted for payment credits for the following term.

## **Wet Weather Policy**

Classes may be cancelled in the event of rain. If we cancel an SMS will be sent to all registered players of the affected classes notifying as such. If you are unsure and have not received an SMS, please text or call 0433 777 195 on the day to find out arrangements. We never usually cancel until 1-2 hrs prior to classes as the weather may improve throughout the afternoon, however if we do cancel the afternoon an SMS will be sent out to confirm. Make up classes will be arranged in this event.

## **Queries/ Feedback**

This is very important to us. If you would like to discuss your child's progress or offer suggestions or feedback then please don't hesitate to contact us.

## **Pro-shop & Court Hire**

We sell a range of kids/ adults racquets & accessories, provide racquet restringing and sell kids clothes in the pro-shop, and can beat recommended retail price anytime! Also, the courts are available for hire at \$15/hr (day) and \$20 (night) for non-members. Courts are available 7 days.